



ALBA Online Holter Transmission (for DR400 Holters)

When you connect the DR400 to the computer using a USB cable or Docking Station, the device should be recognized, and a window will pop-up to show you the files on the device. You will notice there is a file on each DR400 called “flash.dat”. The concept of online Holter transmission is to get us this file (the 24-hour recording), and also the patient demographics and other important information. We use a file transfer company called **HighTail Opentext** for this file transfer. Please note that the Holter file is too large to email, and this is why we need to use this “Drop Box”.

Step One: Go to our “Drop Box”

1. Go to www.albamedical.com and then click TRANSMIT HOLTER.
2. You will see these instructions again, and also the link for the Drop Box. (Click that link).

Step Two: Transmit a Holter to ALBA Medical

You will see a message that says, “*Drag files here to share or pick from your computer.*”

1. You can “drag” the flash.dat file from your Holter to the box, or you can click “computer” to open a browser. With the browser, find your DR400 and then choose the file recorded on it (flash.dat).
2. Enter your Full Name
3. Enter your Email (this is where your report will be emailed to)
4. Enter Message= **Your name and phone number (very important)** then dog’s Name, Age, Breed, and any notes you want to tell us about the recording period.
5. Click “Send”. The file will then be sent over to us in a matter of minutes.

Regarding Payment –We now use a company called Square to hold our credit cards on file, and to charge the cards. If we have your credit card and CCV in the new Square system, you will receive a paid invoice from Square, and the report will be an attachment to the invoice. If we do not yet have your card and CCV in the new system, you will receive an invoice to pay online. After paying online, we recommend that you click the button that authorizes us to keep your credit card on file. After you pay the invoice, we will send you a paid invoice with the report attached.