

## Troubleshooting Guide

### Connecting the dog and starting the machine

Q: "When I start my DR200 (or DR180), I don't get the normal start-up mode; I get a 15-second count-down".

A: What happened here is that you started the machine, and then decided to start over. (You removed the battery and tried to start over). The machine thinks that you are trying to continue the test, and not start over. Imagine if you connected a person with the Holter, and then they go home. They accidentally take the battery out of the machine. And then they realize what has happened, so they put the battery back in. You wouldn't want the patient to erase their own data, so this is why the 15-second behavior happens.

The 15-second countdown is actually a 15-second opportunity for the hook-up person (you), to enter a code and tell the machine that you truly want to start over. The codes are as follows:

DR180 - buttons 1, 2, 3, 4, 5

DR200 - buttons EVENT, ENTER, DOWN Arrow, UP Arrow, EVENT

(Take the battery out, reinsert the battery and wait for the 15-second countdown to start and then press these 5 buttons, one at a time).

Please note that this behavior will happen if the battery was taken out and re-entered within a period of one hour. A simpler way to fix this problem is to use a different chip or wait one hour.

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Q: How does the Holter flash card work?

A: The Holter flash cards on both the DR180 and DR200 ALBA Holter Monitors have a file on them called "flash.dat". This file is the place where the 24 hours of ECG are stored in a digital format. When you buy a Holter flash card from ALBA Medical, they are ready to use. You should never delete or rename this file. Doing so will cause your Holter Monitor to stop working. The cards can easily be fixed, so don't worry if you have already done so. Contact ALBA Medical to request a blank flash.dat file if you have erased yours.

In review, the recorder will only work when:

There is only one file on the card.

The file's name is "flash.dat"